

THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

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May 23, 2003

BY E-MAIL AND
FIRST CLASS U.S. MAIL

Thomas P. O'Neill, Esq.
KeySpan Energy Delivery
52 Second Avenue
Waltham, MA 02451

Re: Colonial Gas Company d/b/a KeySpan Delivery New England, D.T.E. 03-16

Dear Mr. O'Neill:

Enclosed is the Second Set of Information Requests by the Department of Telecommunications and Energy to Colonial Gas Company d/b/a KeySpan Energy Delivery regarding the captioned matter. Please submit copies of the Company's responses to the information requests to the Department by 5:00 p.m., June 6, 2003.

Should you have any questions please contact me at (617) 305-3762. Thank you for your prompt attention to this matter.

Sincerely,

Jody Stiefel
Hearing Officer

Enc.
cc: Mary Cottrell, Secretary

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY**

D.T.E. 03-16

**SECOND SET OF INFORMATION REQUESTS TO
COLONIAL GAS COMPANY d/b/a KEYSPAN ENERGY DELIVERY NEW ENGLAND**

The Department of Telecommunications and Energy ("Department") submits to Colonial Gas Company d/b/a KeySpan Energy Delivery New England ("Company") the following Information Requests.

Requests

DTE 2-1 For the period from January 1, 2002 to December 31, 2002, please provide a complete listing of all Class I and Class II Odor Calls the Company responded to, including the amount of time it took the Company to respond to the call, the cause of the odor, and the amount of time it took to correct the cause of the odor.